

## **RESULTS**

JAN | SEP 2022

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# Q3 22 Results

Mr. Ángel Vilá COO

## ••• Steady execution of our strategy



## Revenue & OIBDA reported growth improving sequentially

**On track to deliver full year guidance** Managing current macro challenges

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Streamlined, leaner operating model Stable OIBDA margin (y-o-y org.) despite cost headwinds

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#### Actively managing our balance sheet Well covered maturities over the next three years



#### **Reinforced leadership**

- **Spain** ongoing commercial momentum on Mi Movistar offering; progress on OIBDA y-o-y improvement
- **Brazil;** unrivalled operating performance, double-digit revenue growth and OIBDA margin up y-o-y
- **Germany;** M4M with revamped O2myHome tariff; accelerated revenue and OIBDA growth y-o-y
- VMO2: accelerating OIBDA growth y-o-y; synergies kicking-in (30% of £540m run rate by 22E)



#### Opportunities

#### • • •

- **T. Infra,** fibre vehicles contributing to growth, 12m PPs (Sep-22); opportunities to crystallise value
- **T. Tech**, growth story; added capabilities and partnerships, potential source of value
- **T. Hispam,** modulate exposure, keeping optionality
- Spain; in-market consolidation and ERF
- **Progressing on network leadership** (focusing on environment & efficiency, new open networks)
- **New opportunities for Telcos** in the new Web 3 environment (5G, NaaS, Edge computing,...)
- **ESG;** net-zero emission by 2040; >25% of Spain COs closed; saving 1,513 GWh





## ••• Ongoing sustainable growth; strong balance sheet and FCF

Q3 Revenue	Q3 OIBDA y-o-y organic	<b>Net debt</b> Stable q-o-q	FCF 9M
+3.8%	+3.1%	€28.9bn	€2,474m
• • •	• • •	• • •	•••
Growth across most segments	Trends improving in core markets	Deleverage in 2022 despite M&A (2.52x) <sup>1</sup>	Solid FCF growth +68.2% y-o-y



High-value accesses growing strongly (fibre +17% y-o-y)

• Expanding UBB: 166.3m PPs (+6% y-o-y)



#### Transforming revenue mix

- 72% BB&SoC revenue/service rev, ; +1.7 p.p. vs. Q3 21
- Remarkable Q3 B2B revenue performance (+6.5% y-o-y org.)
- Building digital ecosystems; smart home, e-health, fintech, education



#### Accelerating trends in reported revenue & OIBDA growth (y-o-y)

- Second consecutive Q of revenue growth; +10.5 p.p. vs Q2
- Back to growth (OIBDA underlying Q3 +8.5%)



#### Improvement of FCF throughout the year

• +34.7% q-o-q



Prudent debt management and solid liquidity position

• Avg. debt life 13.0 yrs; fixed rates 74%

**€1.3bn tax refund to enhance Q4 FCF and net debt reduction** 





## ••• Financial update

	9M 2	2	Q3 22		
€ in millions	Reported + 50% VMO2 JV	<b>Organic</b> y-o-y	Reported + 50% VMO2 JV	<b>Organic</b> y-o-y	
Revenue	34,228	4.1%	11,825	3.8%	
OIBDA	11,264	2.9%	3,799	3.1%	
<b>OIBDA-CapEx</b> (ex-spectrum)	6,389	0.9%	1,910	(7.5%)	

	9M 22		Q3 22	
€ in millions	Reported	Reported y-o-y	Reported	Reported y-o-y
Revenue	29,793	0.6%	10,343	11.2%
OIBDA	9,593	(53.5%)	3,249	(13.0%)
OIBDA Underlying	9,521	(2.8%)	3,293	8.5%
Net Income	1,486	(84.1%)	460	(34.9%)
<b>FCF</b> (incl. leases principal payments)	2,474	68.2%	1,125	100.8%
Net Financial Debt ex-leases	28,918	13.5% <sup>1</sup>		

<sup>1</sup> y-o-y change with reported net debt in 9M 21 adjusted for Q4 21 Telxius transaction impacts.

<b>Positive FX impact</b> 9M FCF €176m			(T. UK, T	<b>s to the pe</b> TLXS towers, El Salvador)	C. Rica,
€ (m)	9M 22	Q3 22	€ (m)	9M 22	Q3 22
Revenue	1,262	494	Revenue	(2,755)	(47)
OIBDA	470	188	OIBDA	(983)	16



## ••• Effectively managing inflationary pressures



#### 

Operating in high-inflation markets for decades in LatAm Pricing power in most markets: inflation-linked in Brasil, Hispam and UK ...M4M in Spain, revamping of O<sub>2</sub>myHome in Germany Strong B2B & wholesale positioning provides protection T. Tech revenue +68.6% y-o-y in Q3

Efficiencies, cost savings and simplification on track Labour costs 13% o/Group rev., below peers; SP best-in class access/employee ratio

Energy costs 2% o/Group rev, >60% consumption LT hedged for 2023

- Long terms PPAs; 100% electricity renewable in core markets, PER and CHL
- Efficiency projects to stabilise costs and fight climate change (FTTH 85% more efficient than copper; 5G +90% vs 4G)

Accelerated digitalisation; 81% of processes digitised

CapEx peak behind, up to 15% CapEx/Revenue guidance reiterated

Legacy shutdowns to provide additional buffer (SP cooper decommission in 2024)

Active tax management adding to FCF

<sup>1</sup>Average CPI for T. Group in countries of operations, ex VZ and ARG. T. Group CPI weighted by OIBDA weight in each country <sup>2</sup>OIBDA Underlying



## 2022 guidance and dividend confirmed

#### 2022 guidance

Sh

organic including 50% of VMO2 in 2022 and 2021

	Targets	2021 B	ase	Update	d 2022 guidance	9M 22
	Revenue	€42,45	2m	"High-end of low single digit growth"		4.1%
		c, .c		(Upgraded in H1 fr	om "Low single digit growth")	
		C1 4 1 2	7	"Mid-to-high-end	d of low single digit growth"	2.00/
	OIBDA	€14,12	.7m	(Upgraded in H1 fr	om "Low single digit growth")	2.9%
	CapEx/Sales		- <b>(</b>			4.0.00/
	(ex spectrum)	14.79	%		Up to 15%	13.8%
nar	eholder remune	eration				
					2022 colondar nove	onto
	2022 Divide	nd		€0.30/share	2022 calendar payn Jun/22 €0.15/sh.; voluntary	
	Interim Dec-22		€	0.15/sh. (cash)	Dec/22 €0.15/sh.; cash	1
	Final Jun-23		£	0.15/sh. (cash)	139m treasury stock ca April 22	ancelled
aoption	of the corresponding corporate resolutions v	will be proposed to the AGN	i for the cancellation	n of the shares representing 0.4% of the share ca	pital held as treasury stock (June 30th, 2022).	

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## ••• Progressing on ESG agenda



Examples of

our progress

#### Environmental

- Net-zero by 2040 (scopes 1, 2 & 3)
- **Zero-waste** by 2030
- >50m tCO2 avoided customer emissions by 2025

#### **Reducing emissions & curbing OpEx:**

- T. Chile 100% renewable energy joining Brazil, Germany, Peru, Spain and UK
- T. Hispam c50% of consumption with renewablysourced energy by year-end
- 43 distributed generation plants already in operation in Brazil (of >80 planned)

#### **Demonstrating alignment on EU Taxonomy**

• 1st in sector to publish detailed Life Cycle Assessment report



#### Social

- **90-97%** MBB rural coverage by 2024<sup>1</sup>
- 33% female executives by 2024
- **Zero gender pay gap** by 2050

#### **Connecting the underserved:**

- New FibreCos in Spain & UK will connect more communities
- Affordable access for UK customers with price reductions in social tariffs

#### Driving diversity and inclusion:

- Group Equality Policy approved
- 'Women in Network' (T. Hispam) awarded best practice by UN Global Compact.



- Zero-tolerance of corruption
- ~25% financing<sup>2</sup> linked to sustainability by 2024
- Parity<sup>3</sup> in top governing bodies by 2030

Governance

#### More sustainable financing:

 VMO2 refinanced syndicated loans according to sustainability indicators

#### Sustainability across the supply chain:

• Founding member of JAC, the telco alliance, now formally constituted, to drive ESG with ICT suppliers

#### Workforce trained in ESG & business ethics:

• Business Principles course: 74% uptake 3 months after launch





### <sup>1</sup> Includes Spain, Germany and Brazil <sup>2</sup> Financing includes balance-sheet debt, hybrids and undrawn committed credit lines <sup>3</sup> Parity defined as not less than 40% of each gender represented

## ••• Spain





#### **Revenue & OIBDA growth (y-o-y organic)**







## Commercial and OIBDA trends improved sequentially Sound positioning in a more rational market (leading NPS and churn) FBB positive again, contract back to growth Revenue y-o-y growth for 6<sup>th</sup> straight Q OIBDA q-o-q trend improved on

lower energy drag and content costs

Potential in market consolidation

EcoSmart P&S driving digital transformation





## ••• Germany



Mobile accesses (m)



Postpay net adds (k)



#### **Revenue & OIBDA organic growth**







#### Strong operational traction and financial performance

Sustained commercial momentum driven by core O<sub>2</sub> brand

Continued revenue expansion driven by mobile strength

OIBDA growth supported by revenue quality & efficiencies

5G population coverage 75%

Net ZERO EMISSIONS 2025 100% neutralisation Scopes 1 & 2



## ••• Virgin Media O2



Fixed network build (k)



Postpay net adds (k)



#### Revenue & OIBDA growth (y-o-y organic)







## Strong strategic and operational progress

Solid commercial momentum, 1m Volt converged customers

> 16m PP and 5G in over 800 towns & cities

**OIBDA** growth accelerating

On track to reach 30% of synergies by YE22

Driving affordability as part of ESG strategy





### ••• Brazil





#### Revenue & OIBDA growth (y-o-y organic)



<sup>1</sup> Excluding Oi's mobile assets acquisition





## **Double digit growth** 71% share of contract net adds in Jul & Aug Steady FTTH growth: +9% q-o-q +29.0% revenue / +16.7% OIBDA (in € terms) **Organic y-o-y OIBDA margin expansion OIBDA-CapEx +4.4% in 9M 22 Top 100 company in Refinitiv D&I Index** Net ZERO 2025 100% neutral 2040 Scope 3



## O Tech, consistent delivery, sustainable and resilient growth engine



- Strong commercial activity across the board
- New partnerships and capabilities
  - Aruba, McAfee, Sateliot, TeamViewer & Sherpa.ai
  - AWS and Netskope Specialisation
  - Digital skills training and employment
- Recognised by Partners and Industry Analysts
  - Fortinet Partner of the Year MSSP
  - Strong by Forrester "European Managed Security Services"
  - Champion by Kaleido "Private Network Solution & Management"

#### Adding value to B2B with a differential customer journey



### High value profile

#### **Skilled Diversified Team**



#### **Strong Delivery Capabilities**

B2B large	5.5m	1 Digital Operation Centre
customer	TELEFÓNICA	. 13 606-
base	B2B Customers	+ 12 SOCs (Security)

#### Portfolio





## T. Infra, unique portfolio of best-in-class assets

#### **TEF is building a leading portfolio of FibreCos**

Total FTTH Premises Passed (m)



#### **Critical infrastructure**

## TELXIUS

#### Accelerated OIBDA<sup>3</sup> growth:



- Maintained strong commercial momentum (9M 22 y-o-y):
  - +46% bandwidth provisioned for capacity services
  - +17% in value of contracts signed with third parties

#### Profitability and high cash conversion:

- Strong cash conversion in hard currencies (mainly USD)
- Fully invested state of the art network

#### • 70% TEF | 30% Pontegadea<sup>2</sup>

- o Reinforced investment on a critical infrastructure
- Regulatory and competition approvals expected in early 2023



<sup>2</sup> After receiving regulatory and competition approvals



## Q3 22 Results

Mrs. Laura Abasolo CFCO & Head of T. Hispam

### ••• Hispam









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(1) OIBDA adjusted for organic criteria ex. FX related impacts

## **Prudent management,** contained cost and sound liquidity



advance, the acquisition of an additional stake in Telxius and impacts from the fibre assets acquisition by FibreCo Chile.

# Conclusions

Mr. Ángel Vilá COO

## ••• Ongoing sustainable growth



Sequential improvement in reported revenues and OIBDA trends (y-o-y)

Managing inflationary & macro environment; sustained revenue and OIBDA growth with stable margin (y-o-y org.)

FCF and net debt reduction to accelerate in Q4 (confirmation of tax refund of €1.3bn)



**Commercial actions supporting growth** (price actions, higher NPS, churn management, best value proposition) **Network leadership,** focusing efforts and investments in fibre and 5G driving customer journey

Strong balance sheet and FCF position us well for uncertain times



Well on track to meet 2022 guidance; 2022 dividend confirmed

**Critical role in the digital world;** active on collaboration as an industry to ensure open standardised APIs **Helping society thrive** 



## ••• **Results presentation** and Q&A Session

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### Telefónica's management will host a webcast on 4 November at 10:00 AM (CET), 9:00 AM (GMT), and 5:00 AM (EDT)

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#### Participants from Telefónica

- Ángel Vilá | COO
- Laura Abasolo | CFCO & Head T. Hispam
- Lutz Schüler | CEO Virgin Media O2

- Eduardo Navarro I Chief Corporate Affairs & Sustainability Officer
- Adrián Zunzunegui | Global Director of Investor Relations



- To access the webcast: <u>click here</u>
- The webcast replay **will be available on Telefónica IR's website** after the event



 To participate in the Q&A session, please register using the following link to receive the dial in and PIN details. <u>click here</u>.







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Ranking Digital Rights

1<sup>st</sup> in sector

2020



